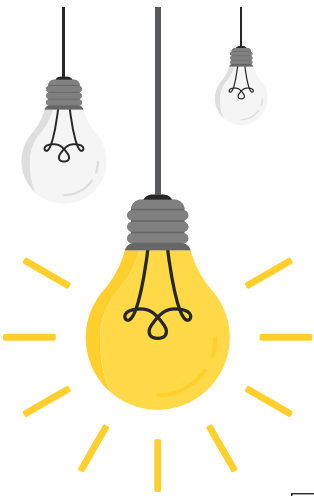


UNDERSTANDING YOUR UTILITIES BILL

DELANO
MUNICIPAL UTILITIES
WATER & ELECTRIC SERVICE



DUE DATE
Date that your payment is due to avoid a late fee.

BILLING DATE
The date which the bill was generated.

CUSTOMER NUMBER
The number needed to access billing information.

ACCOUNT NUMBER
Account number and site location identifier.

CURRENT MONTH ELECTRICAL CHARGES
Basic Charge: The charge to deliver the electricity to your residence.
Demand Component for Commercial: A demand fee may be incurred by Commercial or Industrial customer based on their peak demand.
Residential: The cost for kilowatt hours used. Also showing your meter readings.
Power Cost Adjustment: The variable cost to deliver power.
Conservation Improvement Program: Energy Efficiency/Conservation programs, all utility customers in the state are required to pay these charges.
Subtotal: Electric fee total.

CURRENT MONTH WATER CHARGES
Basic Charge: The charge to deliver water to your residence
Water: This is the fee charged for your water usage. Also showing your meter readings.
Water Subtotal: Water Fee Total.

DELANO MUNICIPAL UTILITIES
WATER & ELECTRIC SERVICE
11 Bridge Ave West, PO BOX 65
Delano, MN 55328-8834

Contact Info: Municipal (763) 972-0557
City (763) 972-0550
After hours (612) 719-1705

00001 AV 103800 2-00001
DOE, JOHN
PO BOX 1234
DELANO MN 55328

Billing Date	Customer Number
10/30/2019	123
Due Date	11/27/19
Total Amount Due	352.09
Due After 11/27/19	387.29

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After 11/27/2019
PAY THIS AMOUNT \$ 387.29

Please return this portion with your payment. THANK YOU.

Account Number	Service Address	Meter Reading Dates	Use Last Year
123 5 789	123 DOWNTOWN ST	Previous: 9/31/2019 Present: 10/30/201	Electric: 2930 Water: 2

Delano Municipal Utility Bill				City of Delano Bill	
	Present	Previous	Amt Used	Amount	Amount
Basic Charge: Electric				19.50	8.34
Demand component for commercial	11.7	0	11.7	0.00	26.52
Commercial 10013	270563	267932	2631	263.44	8.00
Power Cost Adj. -.00322				-8.47	6.50
Conservation Improvement Program	270563	267932	2631	4.12	49.36
ELECTRIC SUBTOTAL				278.59	
Basic Charge: Cmcl Water				14.58	
Water 4.78	74	72	2	9.56	
WATER SUBTOTAL				24.14	

Important Information for Customers Paying by Check
When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your check back from your financial institution. If you have any questions or concerns, please call us at (763) 972-0557.
Make your check payable to Delano Municipal

Previous Balance	386.23
Payments Received	386.23
Balance Forward	0.00
Current Charges	352.09
A 10% PENALTY APPLIES IF CURRENT CHARGES ARE PAID AFTER 11/27/19	
TOTAL AMOUNT DUE	352.09
AMOUNT DUE AFTER 10% PENALTY IS APPLIED	387.29

TOTAL AMOUNT DUE
The Total Amount Due reflects all usage fees and costs associated with delivering the services to your location.

DUE AFTER PAY THIS AMOUNT
Amount to be paid after the due date has lapsed.

METER READING DATES
The dates covered in this billing cycle.

USE LAST YEAR
Usage during the same billing month last year. Days in billing period may vary.

CITY CHARGES
City Fee on Electric: City Franchise Fee based on electrical kWh usage.
Sewer (Actual or Avg): Usage Fee Actual is December through March, Avg is April through November.

Basic Sewer: The charge to remove wastewater from your residence.
Storm Sewer Fee: City Fee for Storm Sewer Infrastructure.
City Subtotal: Total of City Franchise Fee, Sewer and Storm Sewer Fees.

CURRENT CHARGES
The amount due reflects all usage fees, and costs associated with delivering services to your location for the current billing period.

AMOUNT DUE AFTER 10% PENALTY IS APPLIED
Amount to be paid after the due date has lapsed.

BILLING SUMMARY AREA
Previous Balance: Total amount due on last month's statement.
Payments Received: This shows any payments received before the printing of your bill.
Balance Forward: If an amount appears here, a past due exists. If there is (-) sign before the amount, it is a credit balance.

IF YOU HAVE FURTHER QUESTIONS ABOUT YOUR BILL CALL:

Municipal: 763.972.0557
City: 763.972.0550
After Hours: 612.719.1705
 11 Bridge Ave West, PO BOX 65
 Delano, MN 55328

