

Customer Charge – Minimum fixed monthly charge for Electric Service.

Energy Charge – Fixed Rate for all kilowatt hours used for each month.

Power Cost Adjustment (PCA) - Variable rate for all kilowatt hours used each month – dependent on current increases or decreases in costs to deliver power.

MN's Office of Energy Security mandates utilities to promote conservation. This component is collected to pay for electric conservation efforts and projects, for example appliance rebates or lighting retrofit projects.

Current month's electric meter reading in kilowatts/hour (kWh).

Previous month's electric meter reading in kilowatts/hour (kWh).

Current month's electric usage calculated by subtracting the previous month's meter reading from the current month's meter reading (in kWh).

THIS IS THE TOTAL OF YOUR ELECTRIC BILL.

Customer Charge - Minimum fixed monthly charge for water service.

Water Usage Charge - Fixed rate for each 1,000 gallons of water used each month.

Current month's - water meter reading in 1,000's of gallons.

Previous month's - water meter reading in 1,000's of gallons.

Current month's water usage calculated by subtracting the previous month's meter reading from the current months meter reading (in 1,000's of gallons).

THIS IS THE TOTAL OF YOUR WATER BILL.

Historical Information- The meter reading days give you information as to how many days of service this bill is for. Last year's electric and water usage is the usage during the same month last year. It is provided to make it easier to compare to the current month's usage.

Delano Municipal Utilities
11 Bridge Avenue West
P.O. Box 65
Delano, MN 55328-0065
TELEPHONE: 763-972-0557 FAX: 763-972-0587

Contact # for Electric and Water Service Questions.
Contact # for Sewer and Storm Sewer Questions.
DELANO MN 55328-8224
PLEASE DETACH & RETURN WITH YOUR PAYMENT MADE PAYABLE TO DELANO MUNICIPAL UTILITIES
DELANO MUNICIPAL UTILITY BILL 763-972-0557
BILLING INCLUDES ALL CHARGES AND PAYMENTS ENDING: January 31, 2014

METER READINGS table with columns Present, Previous, Amt. Used, Amount. Rows include Basic Charge: Electric, Residential, Power Cost Adj., Conservation Improvement Program, Sales Tax, and ELECTRIC SUBTOTAL.

Water charges section including Basic Charge: Res Water, Water, Sales Tax, and WATER SUBTOTAL.

METER READING DATES table showing PREVIOUS (12/31/2013) and PRESENT (1/31/2014) readings for ELECTRIC (754) and WATER (5).

Important Information for Customers Paying by check. When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer...

CUSTOMER # XXXX
CURRENT CHARGES ARE DUE ON OR BEFORE 2/27/2014
PAY THIS AMOUNT \$ 209.28
AFTER 2/27/2014
PAY THIS AMOUNT \$ 230.21

AMOUNT ENCLOSED XXXX
CITY OF DELANO BILL 763-972-0550

City of Delano charges table including City Fee On Electric, Sales Tax, Basic Sewer, Sewer (Actual), Storm Sewer Fee, and Sales Tax.

CITY SUBTOTAL \$82.15

PREVIOUS BALANCE \$168.55
PAYMENT RECEIVED THRU January 31, 2014 (\$168.55)
BALANCE FORWARD \$0.00

CURRENT CHARGES \$209.28
A 10% PENALTY APPLIES IF CURRENT CHARGES ARE PAID AFTER 2/27/2014

TOTAL AMOUNT DUE \$209.28
Note: Parentheses reflect a credit amount

AMOUNT DUE AFTER 10% PENALTY IS APPLIED \$230.21

THANK YOU FOR YOUR PAYMENT

Customer Number - When contacting DMU about your bill please use your customer number to identify who you are.

Amount that is due to be paid if payment is received on or before the due date. The due date is always the 27th of each month for the current months charges.

Amount that is due to be paid if payment is received after the due date. A 10% late fee on the current months charges is added if payment is not received on or before the due date.

Customer fills in the amount of their enclosed payment here.

Your bill is perforated near here to allow easy detachment from the bill. This portion is to be used as a payment coupon. This will ensure that DMU staff properly apply your payment to your account.

City of Delano franchise fee is based on electric usage for each month.

Sewer Charge – Customers are charged as follows : (Actual) - From December 1st to March 31th, the sewer usage is determined to be the same as the water usage during that particular month. Typically all water used in the household in winter ends up in the sewer system to be treated. (Average) - April 1st to November 30st, the sewer usage is determined to be an AVERAGE of the last 4 winter months of water usage. This method of calculation is used because many of our customers water their lawns, gardens, wash their cars, fill their swimming pools, etc. These examples of summer water usage are not treated in the sewer system, therefore our customers are not charged for it. As a result, the average water usage of the winter months is used to determine sewer usage charge for the summer months. This is an approximation of the amount of water that ends up in the sewer system to be treated.

As of January 1st 2014 the city council set the sewer rate as follows : \$8.00 Customer Charge. \$13.26 for water usage from zero to 1,000 gallons. \$13.26 for each full or partial 1,000 gallons used.

City of Delano fee for Storm Sewer infrastructure.

THIS IS THE TOTAL FOR YOUR CITY OF DELANO SERVICES (Sewer, Storm Sewer and Franchise fee).

These three boxes are a recap of charges, payments and credits (for example appliance rebates) applied to your account during the previous month.

This is the combined total of your electric, water and city services bill.

Amount that is due to be paid if payment is received on or before the due date. The due date is always the 27th of each month for the current month's charges.

Amount that is due to be paid if payment is received after the due date. A 10% late fee on the current month's charges is added if payment is not received on or before the due date.